

GUEST AWARENESS CHECKLIST

Travel Operator: Please handover this with every confirm booking for guest's hassle-free, satisfactory DREAM HOLIDAY with Freedom Tourism Limited

Information & Awareness	Seat in Coach (SIC)	Free Individual Traveller (FIT)	Group with Freedom Ambassador
Timing	Adhere to the timings mentioned in the route plan No Show - No Refund, Not transferrable	Adhere to the timings mentioned in the route plan No Show - No Refund, Not transferrable	Adhere to the timings mentioned in the route plan No Show - No Refund, Not transferrable
Activities	No Show - No Refund, Not Transferrable	No Show - No Refund, Not Transferrable	No Show - No Refund, Not Transferrable
Accommodation	No show- No refund	No Show - No Refund, Not Transferrable	No Show - No Refund, Not Transferrable
Transport	Make sure read instructions of where you will be picked up or where you need to be present at particular time. No Show - No Refund, Not Transferrable	No Show - No Refund in most cases. No Show - No Refund, Not transferrable	No Show - No Refund in most cases. No Show - No Refund, Not transferrable
Any kind of Legal Cost including Police Fines	Responsible Guest has to pay from their Credit Card or any other mode of payment while in New Zealand.	Responsible Guest has to pay from their Credit Card or any other mode of payment while in New Zealand.	Responsible Guest has to pay from their Credit Card or any other mode of payment while in New Zealand.
Credit Card	CREDIT CARD WITH YOUR NAME REQUIRED.		
Restaurant Food	<p>A) All Indian Restaurant Food and Hotel's Cooked or Continental Breakfast varies in Taste, Available option and are completely based on:</p> <ol style="list-style-type: none"> 1) Every individual Hotel/Restaurant's set menu 2) Chef Expertise 3) Availability and Variety of Indian Spices and Items within NZ <p>B) However, all the food is served as per NZ Health & Safety and Food Rules and Regulations by the providers.</p> <p>C) TASTE & Quantity of Food and serving style (services) varies from Hotel / Restaurant and FREEDOM TOURISM has no control.</p>		
Drinking Water	<ul style="list-style-type: none"> • DRINKING WATER is available in majority all the New Zealand Hotel and mostly TAP is located in Bathroom or Kitchen (if hotel room is with kitchen). TAP Water is 100% safe and drinking water even if TAP is located in Bathroom. • DRINKING WATER FOUNTAIN can be found at various public places during your visit. 		
Luggage (very Important)	<ul style="list-style-type: none"> • Keep the luggage very minimum for essential things only. During your Holiday, you have to stay in more than One Hotel so Packing / unpacking shouldn't be painful. • During your trip, you may have to take Domestic Flight as well and it only allows ONE Checked-in Baggage of 20 KG + 7 KG Handbag and guest have to pay extra for overweight • Please don't plan your Luggage according to INTERNATIONAL FLIGHT allowance of 30 KG + 7 KG Handbag. • Also, when you depart from New Zealand, There are few airlines who only allow ONLY 1 Piece of 30 KG Checked-in BAG. SO if you have got 2 Bags of total 30 KG while coming to New Zealand you may face difficulties. 		

BOOKING MODIFICATIONS*: Once Trip is Commenced ONE FREE CHANGE and then after \$25 administration fee applies for Rescheduling + Any extra booking fee or Variance of existing booking
*** All Changes Subject to Guest's Approval, Availability & Only if Appropriate as per route plan for rest of the holiday.**